



Enterprise Reporting Solution

Argos 6.6.1 Release Guide

Product version 6.6.1

Last updated 12/10/2020

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What's New in Argos 6.6.1?

Evisions is pleased to announce the release of Argos version 6.6.1, which includes the following changes:

Argos

- Improvements to reduce service interruptions caused by network instability.
- Updates to error codes for more descriptive and localized error messaging.

MAPS

- An update to the MAPS Database Configuration utility to support Argos 6.6.1.
- Stability improvements.

We appreciate the feedback received from all of our users. Our products would not be what they are today without your continued support. If you have any comments or suggestions, please do not hesitate to open a HelpDesk ticket and let us know.

MAPS and Argos Updates

Some of the changes in this release require an update to MAPS as well as to Argos. We recommend upgrading both products to the latest versions concurrently.

Product versions

The latest versions of MAPS and Argos included in this release are:

- Argos Mapplet 6.6.1.1975 / Web Viewer 6.6.1.2
- MAPS Service 6.6.1.2398

Installation

1. Prepare test environment and ensure current backup

We highly recommend installing updates in a test environment before applying them to your production environment. You should make sure that a current backup is available in case of any unforeseen issues. To create a full backup of your MAPS environment, go to the **Server** -> **Backups** screen in MAPS and click **Backup Now**.

2. Check for updates

Click the Check for Updates button in the MAPS Config application to view available updates.

It is possible to apply updates when users are on the system; however, to avoid the possibility of losing unsaved work we recommend applying updates during off hours.

3. Allow update process to complete

When applying updates to the MAPS service you will be temporarily disconnected from the server:



The update process may take a few minutes to complete. **Do NOT cancel the reconnection attempt or manually restart the server.** You will automatically be reconnected to the server once the update has been applied.

4. Verify the latest version is installed

To ensure that you are on the most current version, continue clicking the **Check for Updates** button and applying the updates until no new updates are available.

Please Provide Us with Your Feedback!

As always, we welcome any <u>feedback or suggestions</u> you may have. We very much appreciate your thoughts and suggestions, so please keep the great ideas coming!

Argos 6.6.1 Release Notes

Argos Mapplet 6.6.1.1975 / Argos Web Viewer 6.6.1.81 MAPS Service 6.6.1.2398

Argos

Enhancements

Area	Description	Issue number
Reporting	Report API calls in the Web Viewer will now be split into two calls, where the second call frequently checks the status of the report until completed or failed.	AR-6688
Stability	Improved transient fault handling to reduce the likelihood of service interruptions.	AR-6695
Web Viewer	Generic error codes have been replaced with more descriptive and localized error messaging.	AR-6694

MAPS

Enhancements

Area	Description	Issue number
Database	Updated the MAPS Database Configuration utility to support Argos 6.6.1.	MAPS- 2811

Resolved Issues

Area	Description	Issue Number
Stability	Refreshing a dashboard in the Web Viewer while a query was running caused instability issues.	MAPS-2742

Getting Help

For information on using the software, please refer to the in-product Help, which contains detailed information on all aspects of the product.

If you are having problems with the installation or configuration, you can search our <u>support site</u>, which includes a knowledge base of common issues. If you are unable to find the solution, submit a HelpDesk request with a detailed explanation of the problem you are experiencing.

Please do not hesitate to contact the Evisions HelpDesk if any questions or problems arise. We are here to help you and want to ensure your success.

If you find that areas of this documentation could benefit from additional detail or clarification, please let us know. We are constantly trying to improve the installation process to make it as easy as possible.